



515 Douglas Avenue, Ames, Iowa 50010-6215  
[www.amespubliclibrary.org](http://www.amespubliclibrary.org) | (515) 239-5646

## Statement of Concern about Library Resources

Ames Public Library strives to further the Library's mission, "Ames Public Library: We connect you to the world of ideas." The Library's role is to provide opportunities that will allow individuals to freely examine subjects and make their own decisions. While customers are free to reject for themselves what that they do not approve of, they cannot exercise this right of censorship to restrict the freedom of access to others.

The Ames Public Library Director and the Board of Trustees are aware that customers may take issue with the inclusion of specific items, programs, or practices, and they welcome the expression of concern by customers. If your discussion with members of staff has not alleviated your concern, please complete this form and return it to: Ames Public Library, Attn: Library Director, 515 Douglas Ave., Ames, Iowa 50010. You may use the other side of this form or attach additional pages as necessary.

A separate form should be completed for each item of concern.

Today's Date \_\_\_\_\_

Name of Individual or Group \_\_\_\_\_

Contact person \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

### 1. Resource you are concerned with:

☐ Book or Magazine    ☐ Video/DVD    ☐ Audio recording/CD    ☐ Electronic information

Title, author, artist \_\_\_\_\_

☐ Library program    ☐ Display/exhibit    ☐ Meeting Room    ☐ Other \_\_\_\_\_

Title, date, time, location \_\_\_\_\_

2. Have you examined the entire resource (or did you attend the event)?    ☐ Yes    ☐ No

3. How did you find out about the resource(s)?

4. What are your concerns about the resource(s)? What action do you seek as a result of this complaint?

5. Are there resource(s) you suggest that provide additional information and/or other viewpoints on this topic?    ☐ Yes    ☐ No    If yes, we welcome and encourage your recommendations.

**Additional comments or recommendations:**

**Library use only:**

Concern expressed to APL staff member: \_\_\_\_\_ Date: \_\_\_\_\_  
Notes/comments/actions

Concern discussed with manager: \_\_\_\_\_ Date: \_\_\_\_\_  
Notes/comments/actions

Concern discussed with Director: \_\_\_\_\_ Date: \_\_\_\_\_  
Notes/comments/actions